



## HEALTH SOCIAL CARE AND WELLBEING SCRUTINY COMMITTEE – 24TH OCTOBER 2017

**SUBJECT:                 ROTA VISITS BY MEMBERS TO SOCIAL SERVICES  
ESTABLISHMENTS: 1ST APRIL 2016 - 30TH SEPTEMBER 2016  
AND 1ST OCTOBER 2016 - 31ST MARCH 2017**

**REPORT BY:           CORPORATE DIRECTOR SOCIAL SERVICES**

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### 1.       **PURPOSE OF REPORT**

1.1       To provide the Scrutiny Committee with information on rota visits completed by Members to Social Services establishments between 1<sup>st</sup> April 2016 and 31<sup>st</sup> March 2017. This information is to enable members to make a decision in respect of the future of rota visits.

### 2.       **SUMMARY**

2.1       The report provides details of the establishments visited for the 2 six monthly periods 1<sup>st</sup> April 2016 – 30<sup>th</sup> September 2016 and 1<sup>st</sup> October 2016 - 31<sup>st</sup> March 2017 but for comparison purposes table 1 includes the visits for the previous six months prior.

2.2       At its meeting on the 9<sup>th</sup> September 2014 Members endorsed the recommendation to reduce the frequency of rota visits to internal CCBC residential establishments to six monthly.

TABLE 1

	<b>October 2015 – March 2016</b>		<b>April 2016 – September 2016</b>		<b>October 2016 – March 2017</b>	
<b>Total numbers of Members presently on rota and required to visit within 6 monthly period</b>	<b>11</b>	<b>100%</b>	<b>11</b>	<b>100%</b>	<b>11</b>	<b>100%</b>
<b>Total number of establishments to be visited during 6 monthly period</b>	<b>24</b>	<b>100%</b>	<b>24</b>	<b>100%</b>	<b>23%</b>	<b>100%</b>
<b>Total number of Members who completed visits</b>	<b>4</b>	<b>36%</b>	<b>2</b>	<b>18%</b>	<b>2</b>	<b>18%</b>
<b>Total number of establishments visited</b>	<b>9</b>	<b>37%</b>	<b>4</b>	<b>17%</b>	<b>8</b>	<b>35%</b>

2.3       On the 20<sup>th</sup> March 2017 an email was circulated to Members on the Rota Visit list to advise that visits would be put on hold until after the Election.

### 3. LINKS TO STRATEGY

- 3.1 To ensure that establishments, facilities and accommodation meet the needs of the Directorate and individuals who are citizens of Caerphilly County Borough Council and require this support.
- 3.2 Members' Rota visits contribute to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016:

*A healthier Wales Accommodation services ensure that peoples health is monitored in partnership with health colleagues e.g. GPS, district Nurses, CPNs. Etc. People with a learning disability are entitled to an annual health check. Day support and accommodation promotes healthy lifestyles and exercise and activities*

### 4. THE REPORT

#### 4.1 TABLE 1: Members Visits during 1<sup>st</sup> April 16 – 30<sup>th</sup> September 16

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Ty Iscoed Residential Home for Older People	Cllr A. Angel	14.09.16	14.09.16	19.09.16
Springfield Community Resource Centre	Cllr A. Angel	14.09.16	14.09.16	19.09.16
Montclair Residential Respite Care	Cllr J. Pritchard	07.07.16	20.07.16	11.08.16
Ty Gwilym Residential Respite Care	Cllr J. Pritchard	05.07.16	20.07.16	12.08.16

#### 4.2 TABLE 2: Members Visits during 1<sup>st</sup> October 16 – 31<sup>st</sup> March 17

Establishment	Visited By	Date of Visit	Report Received	Reply Sent
Brooklands Resource Base	Cllr A. Angel	17.01.17	18.01.17	20.01.17
Beatrice Webb Residential Home for the Older People	Cllr A. Angel	23.01.17	23.01.17	09.02.17
Brondeg Day Centre	Cllr A. Angel	23.01.17	23.01.17	20.03.17
Min-Y-Mynydd Resource Centre	Cllr A. Angel	18.01.17	18.01.17	24.01.17
Ty Ni Childrens Home	Cllr J. Pritchard	28.02.17	02.03.17	10.03.17
Castle View Residential Home for Older People	Cllr J. Pritchard	01.12.16	02.12.16	07.12.16
Gwerin Resource Base	Cllr A. Angel	07.02.17	07.02.17	16.02.17
Twyn Carn Day Centre	Cllr A. Angel	07.02.17	07.02.17	16.02.17

#### 4.3 The following is a sample of comments made by Members for the visits undertaken:-

4.3.1 "Very pleasant atmosphere – service users say they like coming here".

- 4.3.2 “Overall a warm welcome from management and staff. All residents happy. Need to look at cutting trees back around sides”. The Facilities Team have advised that this has now been carried out.
- 4.3.3 “Superb garden area on Cartref. A great credit to Manager and Deputy. Lovely atmosphere”.
- 4.3.4 “A warm welcome, all staff and residents happy, need to look at heating system and a tidy up to outside area i.e. coat of paint outside”.

- 4.4 Performance for completion of rota visits over the last years has ranged from 18-36%.
- 4.5 Rota visits have only been undertaken regularly by two councillors, one of which is no longer a Councillor.
- 4.6 Coordination of rota visits takes a significant amount of administrative time in terms of arranging, sending reminders and recording outcomes.
- 4.7 All registered establishments are regulated and inspected by CSSIW, reports are publically available on their web site.
- 4.8 Monitoring visits are also undertaken to all registered establishments by internal contract monitoring staff.
- 4.9 Non registered establishments such as day centres, day opportunity bases frequently have open days to which members are invited and their feedback is welcomed.

## **5. WELL-BEING OF FUTURE GENERATIONS**

- 5.1 This report contributes to the Well-being Goals as set out in Links to Strategy above. It is consistent with the five ways of working as defined within the sustainable development principle in the Act and as illustrated in 3.2.

## **6. EQUALITIES IMPLICATIONS**

- 6.1 This report is for information purposes only so the Council’s Equalities Impact Assessment (EqIA) process does not need to be applied.

## **7. FINANCIAL IMPLICATIONS**

- 7.1 There are no financial implications arising from this report.

## **8. PERSONNEL IMPLICATIONS**

- 8.1 There are no personnel implications.

## **9. CONSULTATIONS**

- 9.1 There are no consultation responses that have not been reflected in this report.

## **10. RECOMMENDATIONS**

- 10.1 Members are asked to decide if they wish to continue with planned formal rota visits.

10.2 If members agree to continue with planned rota visits, they need to decide if this is to all council establishments or only to those that are registered and regulated.

## **11. REASONS FOR THE RECOMMENDATIONS**

11.1 There is no legislative requirement for member's rota visits.

11.2 Members are welcome to visit residential homes in their wards as all residents are entitled to vote.

## **12. STATUTORY POWER**

12.1 None.

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